



FREQUENTLY ASKED QUESTIONS

YMCA CAMP HIGH HARBOUR // SUMMER '21

OVERNIGHT CAMP AT LAKE ALLATOONA & LAKE BURTON

Is YMCA Camp High Harbour an accredited camp?

Yes, we are fully accredited by the American Camping Association.

Do you have daily devotions?

Each evening, campers end the day with a devotional/discussion appropriate for their particular age group.

How are your staff trained, and what is the camper-staff ratio?

Our staff complete a required staff training course each year before camp begins and must be certified in CPR, First Aid, AED and emergency water safety. All staff who work in or around water must be lifeguard certified. Our camper to staff ratio is 5:1. This number does not include our program directors and professional staff who live on-site.

Do you have medical staff on-site?

Yes, each site has at least one medical personnel who lives on-site full time. We hire physicians, physician's assistants and registered nurses to administer medications and first aid to your camper. Any prescription medications that need to be administered must be packed out by parents as noted in our parent information handbook. Our infirmary is fully stocked with all over-the-counter medications that campers might need.

My child has special needs and/or requires a special diet. Can you accommodate this?

Our goal is to offer a life changing camping experience to as many campers as possible; however, our camp is not designed for a special needs camper. We can accommodate some special dietary needs, such as vegetarian; however, we cannot accommodate campers with life threatening food allergies that require special cooking processes. Also, due to the large number of campers who attend camp, we cannot accommodate campers who require one-on-one supervision. We do not knowingly serve peanut products at camp. However, we do purchase our food from large food vendors who mass produce food products in the same factories as peanuts. Also, we cannot monitor all food brought to camp by campers. If you need help finding a camp that can accommodate your camper's needs, call our office.

When are camp fees due and do I need to make monthly payments?

All camp fees are due by June 1. You can make monthly payments or pay in full at time of registration.

Do I need to have a new health form signed by a physician each year?

Yes, all campers must have an updated health form that has been signed by a physician on file every year. Your camper only needs a physical every 12 months, but a health form must be signed by your physician each year.

Do I need to send my camper's belongings in a trunk? If so, what size?

Although most campers do use a trunk, it is not required. We ask that all trunks be no larger than 15 inches in height.

FREQUENTLY ASKED QUESTIONS *continued*

Do I need to send all items listed on the “Things to Bring” list or label my camper’s items?

The list of clothing is a suggested list of items. We ask that you send old clothes and shoes to camp. All items that you send to camp should be labeled with your child’s first and last name, not just initials. The [2021 Things To Bring List](#) will be posted in March 2021.

Can I send a care package to my camper?

Due to COVID-19, for camp 2021, we will have a no package/no letter policy. We ask that parents only utilize the e-mail provided.

Can I send e-mails to my camper?

Yes, a link to send camper e-mails will be listed during the summer on the home page of our website. All e-mails need to be sent before noon each day. Campers cannot respond to e-mails.

When is arrival and departure from camp? Do you provide transportation?

All arrival and departure times are detailed in our parent information handbook which will be updated and posted online no later than 60 days prior to the start of camp. Due to the very limited parking at our Lake Burton site, you will experience an extended wait time for those who choose to arrive prior to 3:00 pm. We do not provide transportation.

Special circumstances for opening or closing day.

Any special circumstances for opening day must be cleared through the camp office prior to camp. Any special circumstances for closing day must be cleared through staff at site your camper is attending.

Can my camper attend more than one session?

Yes. Campers can attend multiple sessions at multiple sites. We offer special programs for carryover campers who spend the weekend. There are carryover weekends for all sessions this summer.

Does my camper need to bring special clothes for the “theme of the week”?

No. If campers have any costumes, decorations or accessories that are in line with the theme of the week, they can bring them. However, you do not need to purchase anything special for these themes.

Does camp have a dress code?

Yes. The dress code is detailed in our [Parent Handbook](#), which will be posted in the coming weeks.

Can my camper bring a cell phone to camp? Can my camper make phone calls home?

[No. Cell phones are not allowed at camp. We ask that our parents please help us enforce this policy. If you are personally dropping your sons or daughters at camp, PLEASE take their cell phone\(s\) home with you. A camper caught possessing a cell phone has committed an honor code violation and will be asked to be picked up and removed from camp for the duration of their session. No refunds will be given to campers that are asked to leave for violating camp policies and procedures.](#)

Does my camper need money while at camp?

Your camper does not need any money at camp.

Will campers/staff wear masks at all times?

The only times masks will not be worn is when camp/staff are eating, sleeping or swimming.

FREQUENTLY ASKED QUESTIONS *continued*

Is camp based on current grade, or rising grade?

Camp is based on the current grade for the 2020-2021 school year.

What are the 2021 camp dates?

Session 1: June 13 – June 19

Session 2: June 20 – June 26

Session 3: June 27 – July 3

Session 4: July 4 – July 10

Session 5: July 11 – July 17

Session 6: July 18 – July 24

ALA Camp Session Dates:

Session 1-2: June 13 – June 26

Session 3-4: June 27 – July 10

Session 5-6: July 11 – July 24

**See our [Dates & Rates flyer](#) for more details about dates, rates, and cabin ages.*

My child falls in between 2 ALA programs, which should I sign up for?

They are eligible to choose either program. Our Advice: If they have never participated in the ALA program, they should start out with the first program they are eligible for as the programs build off of one another.

What does no Watersports mean?

We will not offer the dedicated watersports camp/cabin. The Pathfinder campers will still participate in all of the water activities. There will still be boats this summer at both camp locations.

Can a staff member leave camp for a (insert event here)?

Staff are expected to stay on property for the duration of camp. Anything requiring leaving camp must be approved by professional staff in advance.

FREQUENTLY ASKED REGISTRATION QUESTIONS

I have a credit, do I get to register first?

Yes, people with a credit have the opportunity to register on the first day of registration along with alumni campers.

What is considered an alumni for registration?

Campers/camp families previously registered or on a wait list in 2020 is considered an alumni.

I was on the wait list, am I a new camper or alumni?

You are considered an alumni camper.

How do I apply for financial aid?

We have an application that you need to fill out and return with your most recent 1040 tax return, along with the listed documentation that applies to your circumstances (paystubs, unemployment, disability etc.). Please email registration@highharbour.org to start the financial aid request.

How does an ALC, LIT, or CIT apply for camp?

They sign up the same way as the campers do, through Spirit online reservation process.

FREQUENTLY ASKED REGISTRATION QUESTIONS *continued*

I was an (insert rank here) last summer, what is my next steps for 2021?

- a. 2020 ALC signs up for LIT in 2021
- b. 2020 LIT signs up for CIT in 2021
- c. 2020 CIT can apply for AC (assistant counselor)

Is there a consideration to limit campers to signing up for only one week (or two) so we are able to serve more campers throughout the summer?

At this time, we are not limiting camp weeks.

Why was there a fee increase?

YMCA Camp High Harbour fees are different for several reasons in 2021, including the increased and varying costs of operating camp safely within the pandemic environment, increased health and safety procedures and protocols, as well as changes in camp capacity. We apologize for any inconvenience this may cause and appreciate your understanding.

If I don't get a spot in camp, will my credit carry over, or do I get a refund?

If you do not get a spot in camp, we will refund your credit back to you.

If I don't get a spot, is my program membership refundable?

Yes, we will refund your program membership if you do not get into camp.

Does my registration from last year carry over or do I need to register again?

You do need to register again. The registration does not carry over.

Do we have to register for the same weeks we were scheduled for last summer?

No. You are able to select different weeks this summer.

My child falls in between two ALA programs, which should I sign up for?

They are eligible to choose either program. Our Advice: If they have never participated in the ALA program, they should start out with the first program they are eligible for as the programs build off of one another.

I am having trouble creating my account.

When you go to spiritonline.ymcaatlanta.org, click create account, and then find me. If you do not know your person ID, enter one of your camper's birthdates and then select to have the ID sent to your email on file. Once you retrieve the ID, use that, along with the camper's date of birth and your zip code to find your household. From there you can set up your online account.

When do I get a time stamp for camp during registration?

A timestamp is granted once the class is added to your shopping cart. Please take your time on the waiver and user-defined form after adding your class to the shopping cart to accurately document your preferences. Your time stamp determines your placement in the cue for camper week/cabin requests.

When is the deadline for refunds?

May 1 is the deadline for refunds minus the deposit, which is non-refundable.

Please Note: These FAQs will be updated as new questions are asked and as we have a better understanding of what health & safety protocols for COVID-19 will look like during 2021 Camp Season.