



**YMCA CAMP  
HIGH HARBOUR**

## Frequently Asked Questions

### **Is YMCA Camp High Harbour an accredited camp?**

Yes, we are fully accredited by the American Camp Association.

### **Do you have daily devotions?**

Each evening, campers end the day with a devotional/discussion appropriate for their particular age group.

### **How are your staff trained, and what is the camper-staff ratio?**

Our staff complete a required staff training course each year before camp begins and must be certified in CPR, First Aid, AED and emergency water safety. All staff who work in or around water must be lifeguard certified. Our camper to staff ratio is 7:1. This number does not include our program directors and professional staff who live on-site.

### **Do you have medical staff on-site?**

Yes, each site has at least one medical personnel who lives on-site full time. We hire physicians, physician's assistants, paramedics and registered nurses to administer medications and first aid to your camper. Any prescription medications that need to be administered must be packed out by parents as noted in our parent information handbook. Our infirmary is fully stocked with all over-the-counter medications that campers might need.

### **My child has special needs and/or requires a special diet. Can you accommodate this?**

Our goal is to offer a life changing camping experience to as many campers as possible; however, our camp is not designed for a special needs camper. We can accommodate some special dietary needs, such as vegetarian; however, we cannot accommodate campers with life threatening food allergies that require special cooking processes. Also, due to the large number of campers who attend camp, we cannot accommodate campers who require one-on-one supervision. We do not knowingly serve peanut products at camp. However, we do purchase our food from large food vendors who mass produce food products in the same factories as peanuts. Also, we cannot monitor all food brought to camp by campers. If you need help finding a camp that can accommodate your camper's needs, call our office.

### **When are camp fees due and do I need to make monthly payments?**

All camp fees are due by May 1. You can make monthly payments or pay in full at time of registration.

### **Do I need to have a new physical signed by a physician each year?**

Yes, all campers must have an updated health form that has been signed by a physician on file every year. Physicals must be dated within 12 months of the camp session.

### **Do I need to send my camper's belongings in a trunk? If so, what size?**

Although most campers do use a trunk, it is not required. We ask that all trunks be no larger than 15 inches in height.

### **Do I need to send all items listed on the "Things to Bring" list or label my camper's items?**

The list of clothing is a suggested list of items. We ask that you send old clothes and shoes to camp. All items that you send to camp should be labeled with your child's first and last name, not just initials. The 2023 Things To Bring List will be posted in March 2023.

### **Can I send a care package to my camper?**

We have a no package policy. We ask that parents only utilize the e-mail provided.

### **Can I send e-mails to my camper?**

Yes, directions for sending camper e-mails will be sent two weeks before your camper arrives at camp. All e-mails need to be sent before noon each day. Campers cannot respond to e-mails.

### **When is arrival and departure from camp? Do you provide transportation?**

All arrival and departure times are detailed in our parent information handbook which will be updated and posted online no later than 60 days prior to the start of camp. Due to the very limited parking at our Lake Burton site, you will experience an extended wait time for those who choose to arrive prior to 3:00 pm. We do not provide transportation.

### **Special circumstances for opening or closing day.**

Any special circumstances for opening day must be cleared through the camp office prior to camp. Any special circumstances for closing day must be cleared through staff at site your camper is attending.

### **Does my camper need to bring special clothes for the “theme of the week”?**

No. If campers have any costumes, decorations or accessories that are in line with the theme of the week, they can bring them. However, you do not need to purchase anything special for these themes.

### **Does camp have a dress code?**

Yes. The dress code is detailed in our Parent Handbook, which will be posted 60 days prior to the start of camp.

### **Can my camper bring a cell phone to camp?**

Can my camper make phone calls home? It is policy of YMCA Camp High Harbour to not allow cell phones to be brought into camp by campers. Cell phones will be removed from the cabin and returned on closing day. Camp will not be held responsible for lost, stolen, or broken cell phones. Should an emergency arise with your camper while at camp, you will receive a phone call from our camp personnel. Should you need to get a message to your camper, please contact camp directly.

### **Does my camper need money while at camp?**

Your camper does not need any money at camp.

### **Is camp based on current grade, or rising grade?**

Camp is based on the current grade for the 2022–2023 school year. See our Dates & Rates flyer for more details about dates, rates, and cabin ages.

### **My child falls in between 2 ALA programs, which should I sign up for?**

They are eligible to choose either program. Our Advice: If they have never participated in the ALA program, they should start out with the first program they are eligible for as the programs build off of one another.

### **How do I apply for financial aid?**

We have an application that you need to fill out and return with your most recent 1040 tax return, along with the listed documentation that applies to your circumstance (paystubs, unemployment, disability, etc). Please email [registration@highharbour.org](mailto:registration@highharbour.org) to start the financial aid request.