

SIGN UP FOR A YMCA ACCOUNT

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Your YMCA Account is the first step in gaining access to applications provided by YMCA of the USA (Y-USA), including the Brand Resource Center, Learning & Career Development Center (LCDC), Link, and Manage Our Y Profile, among others. Anyone can create a YMCA Account using any email address.

Note: If you have an existing YMCA Account or are transferring from one YMCA to another or to Y-USA, please contact Y-USA at 800-872-9622 or fulfillment@ymca.net.

1. Go to the Sign In to My YMCA Account page at <https://services.ymca.net> and click the Sign up now button. The Register A New YMCA Account page opens.

the **Y** SIGN IN TO MY YMCA ACCOUNT

Email Address
Email Address

Password
[Forgot your password?](#)
Password

Sign in

DON'T HAVE AN ACCOUNT?

Sign up now

Have guest access to Link? [Click here](#)

For assistance, [email](#) or call 800-872-9622.
[Forgot your email?](#)

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2. Enter the email address you will use to log in, and then click the **Send verification code** button. A YMCA email address is not required.

the **REGISTER A NEW YMCA ACCOUNT**

Email Address
Email Address

Send verification code

New Password
New Password

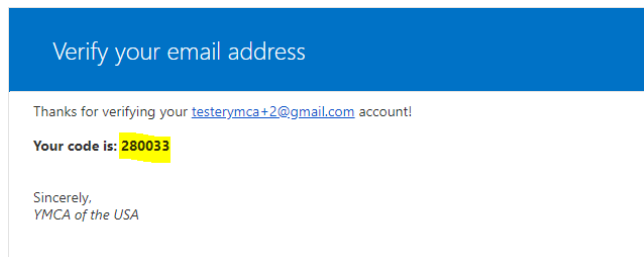
Confirm New Password
Confirm New Password

Create Cancel

For assistance, email or call 800-872-9622.
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Note: For optimal performance, **use an individual email address** rather than a generic or departmental email address. Accounts created with generic email addresses may be denied or

3. You will be sent a verification code to your email inbox.



4. Enter the code in the Verification code field and click the Verify code button.
Note: The verification code is only good for **five minutes**. If you wait longer than five minutes to enter the code, a new code must be requested using the Send new code button.

the **REGISTER A NEW YMCA ACCOUNT**

Email Address
testerymca+2@gmail.com

Verification code
280033

Verify code

Send new code

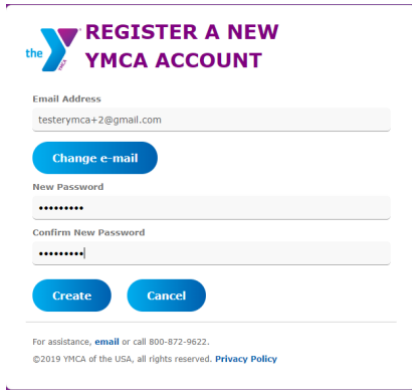
New Password
New Password

Confirm New Password
Confirm New Password

Create Cancel

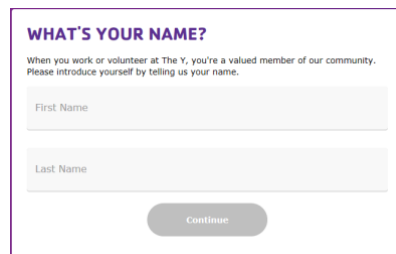
For assistance, email or call 800-872-9622.
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5. After the code is accepted, enter a password and click **Create**. The password must be 8–16 characters and contain at least three of the following:
- Lowercase characters
 - Uppercase characters
 - Digits: 0–9
 - Symbols: @ # \$ % ^ & * - _ + = [] { } | \ : , ? / ` ~ " () ;



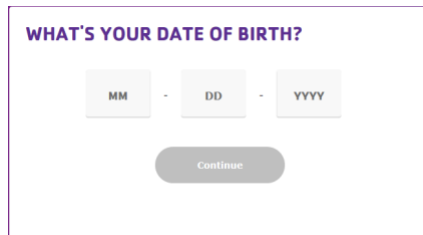
The screenshot shows a registration form titled "REGISTER A NEW YMCA ACCOUNT". It includes an "Email Address" field with the text "testerymca+2@gmail.com" and a "Change e-mail" button. Below that are "New Password" and "Confirm New Password" fields, both containing asterisks. At the bottom are "Create" and "Cancel" buttons. A footer contains the text: "For assistance, email or call 800-872-9622. ©2019 YMCA of the USA, all rights reserved. Privacy Policy".

6. The What's Your Name? page opens. Enter your first and last name, then click **Continue**.



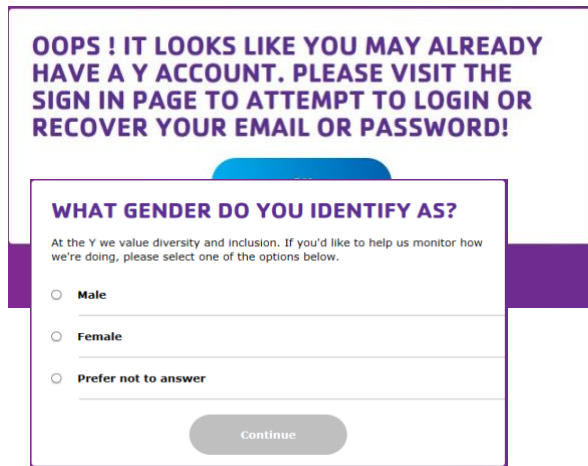
The screenshot shows a form titled "WHAT'S YOUR NAME?". It includes a sub-header: "When you work or volunteer at The Y, you're a valued member of our community. Please introduce yourself by telling us your name." Below this are two input fields labeled "First Name" and "Last Name". At the bottom is a "Continue" button.

7. The What's Your Date of Birth? page opens. Enter your date of birth, then click **Continue**.



The screenshot shows a form titled "WHAT'S YOUR DATE OF BIRTH?". It features three input fields for "MM", "DD", and "YYYY", separated by hyphens. At the bottom is a "Continue" button.

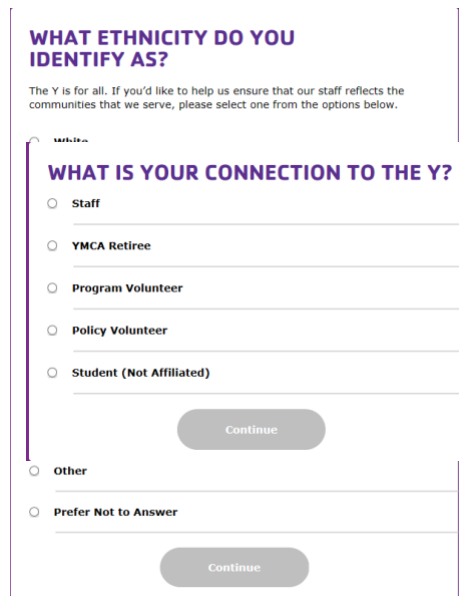
Note: If the first name, last name, and date of birth entered matches an already existing account, the following screen appears. Click **OK** to return to the Sign In to My YMCA Account page.



The image shows a purple-bordered message box with the text: "OOPS ! IT LOOKS LIKE YOU MAY ALREADY HAVE A Y ACCOUNT. PLEASE VISIT THE SIGN IN PAGE TO ATTEMPT TO LOGIN OR RECOVER YOUR EMAIL OR PASSWORD!". Below this is a form titled "WHAT GENDER DO YOU IDENTIFY AS?". The form includes a sub-header: "At the Y we value diversity and inclusion. If you'd like to help us monitor how we're doing, please select one of the options below." and three radio button options: "Male", "Female", and "Prefer not to answer". A "Continue" button is located at the bottom of the form.

8. What Gender Do You Identify As? page opens. Select your response, then click **Continue**.

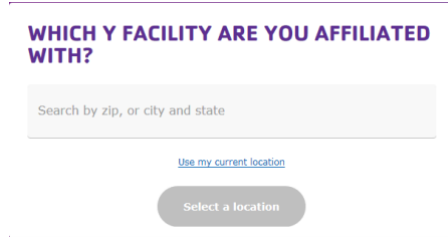
9. The What Ethnicity Do You Identify As? page opens. Select your response, then click **Continue**.



The image shows a form titled "WHAT ETHNICITY DO YOU IDENTIFY AS?". Below the title is a sub-header: "The Y is for all. If you'd like to help us ensure that our staff reflects the communities that we serve, please select one from the options below." The form is divided into two sections. The first section is titled "WHAT IS YOUR CONNECTION TO THE Y?" and has a radio button option for "Other" selected. Below this are five radio button options: "Staff", "YMCA Retiree", "Program Volunteer", "Policy Volunteer", and "Student (Not Affiliated)". A "Continue" button is located at the bottom of this section. The second section is titled "Other" and has a radio button option for "Prefer Not to Answer". A "Continue" button is located at the bottom of this section.

10. The What Is Your Connection to the Y? page opens. Select your response, then click **Continue**.

11. If Staff, YMCA Retiree, Program Volunteer, or Policy Volunteer is chosen, the Which Y Facility Are You Affiliated With? page opens. **Note:** Students are not able to request access to Link.



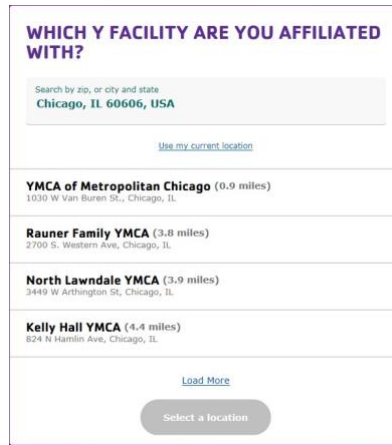
WHICH Y FACILITY ARE YOU AFFILIATED WITH?

Search by zip, or city and state

[Use my current location](#)

Select a location

12. Enter the **zip or city and state** of the Y you are affiliated with. Select your response from the answer that populates in the drop-down menu. YMCAs will be displayed. If your Y does not appear, click **Load More**.



WHICH Y FACILITY ARE YOU AFFILIATED WITH?

Search by zip, or city and state
Chicago, IL 60606, USA

[Use my current location](#)

YMCA of Metropolitan Chicago (0.9 miles)
1030 W Van Buren St., Chicago, IL

Rauner Family YMCA (3.8 miles)
2700 S. Western Ave, Chicago, IL

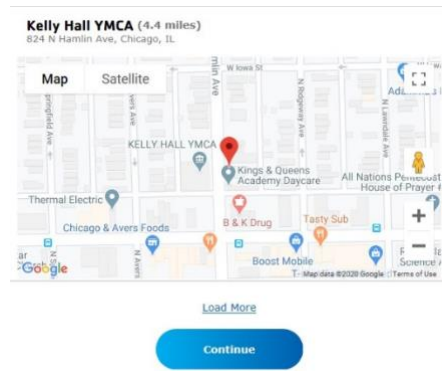
North Lawndale YMCA (3.9 miles)
2448 W Arlington St, Chicago, IL

Kelly Hall YMCA (4.4 miles)
824 N Hamilton Ave, Chicago, IL

[Load More](#)

Select a location

13. Click on the Y that you are affiliated with. A Google Map box will appear. Click the **Continue** button.



14. The Last Step! page opens. Review all your information. Click **Edit** next to any field that you need to change or click **Confirm**.

LAST STEP!

Take a look at the information below. If everything looks correct, click Confirm and you're done!

Email	Testerymca+12@gmail.com	
First name	Tester	EDIT
Last name	Tester	EDIT
Date of birth	02-02-1980	EDIT
Gender	Female	EDIT
Ethnicity	White	EDIT
Relationship	Staff	EDIT
Location	Kelly Hall YMCA	EDIT

[Confirm](#)

15. On the Welcome to the Y Family! page that appears, click **Log In**.



